



DALMOR

**MEDICAL ADMINISTRATION
TRAINING INSTITUTE**

INTRODUCTORY PROGRAMME OVERVIEW

CONFIDENTIALITY: POPI AND PAIA

1. The Rights of Patients to Information
2. Patients' Right to Confidentiality
3. Protecting Information
4. The Right of Patients to Information
5. Disclosure of Information to others Providing Care
6. Electronic Processing of Information
7. What Constitutes a Health Record
8. Alteration of Records
9. Ownership of Records
10. Access of Records